CLICKREST

Solution: ClickRest
Partner: Protel
Location: Turkey
Website: clickrest.com.tr
Industry: Hospitality

- Protel Turkey, established in 1989, is the technology solutions and services provider for the hospitality industry
- Serves more than 1,200 hotel and restaurant chains in Turkey
- Dozens of business and technology partners

Notable data sources:

SYBASE micros®

BellaDati deployment:
Multi-Tenant Cloud

Challenges
- Old-fashioned web-based reporting
- Reports locked in mobile application with missing flexibility
- Impossible to embed additional and custom reports
- Lack of features for collaboration and decision-making

Embedded Solution
- ClickRest mobile application for Hotels and Restaurants
- Data from Micros system collected in Hadoop Big Data environment
- Reports created in BellaDati Business Intelligence
- Charts and tables embedded into mobile application via API and SDK
- Application enriched for special content i.e. check details and notes
- Every customer is assigned via automated sign-up process
- Delivered to 1,200 clients

Why BellaDati
"BellaDati disposes with capability to store large volumes of data (+50GB / customer) in underlying Big Data infrastructure, while offers easy interface for creating reports. Thanks to Java and JavaScript SDK, we were able to develop ClickRest application from scratch and embed reports within 3 weeks."

On Time
"It is enough to develop report templates once and BellaDati takes care of automatic sign-up process of new customers, creation of unique domain and reports distribution. We can easily scale to 1,000 of customers without any additional effort."