



Organization: Česká spořitelna

Location: Czech Republic

Website: csas.cz

Industry: Banking

- Largest Czech bank
- From small-scale to SMBs and corporate customers
- Member of Erste Group since 2000
- Bank of the Year 2013
- 5.3 million clients
- 651 branches
- 1,509 ATM terminals
- 10,000 employees

Notable data sources:



BellaDati deployment:

OnPremise

Business Situation

Česká spořitelna, the member of Erste group belongs to one of the largest retail banks in Czech republic. With more than 5 million clients, 10,000 employees and 1,509 ATM terminals, the spending on infrastructure, hardware and technology devices represents significant part of Česká spořitelna expenses. The bank has been therefore seeking for ways how to optimize utilization and usage of existing data centers, servers and terminals and monitor configuration, distribution and usage of personal computers, laptops, mobile and smartphones among employees and branches.

Technical Situation

The most difficult task for Česká spořitelna was represented by diversity of data sources, which needed to be integrated in order to provide complex view on utilization, usage and cost spending across all hardware, infrastructure and devices. Furthermore, reports needed to be delivered to employees with diverse level of IT knowledge, varying from finance departments to server administrators, who were supposed to work further with the data and create their own ad-hoc analyses.

BellaDati Solution

Thanks to BellaDati's wide range of data connectors, Česká spořitelna successfully consolidated data from server logs, network switches, ATMs, payment terminals, HR portals, accounting software and SAP into single unified data warehouse for hardware usage and spending reporting. The most significant KPIs and analyses delivered to employees and management included depreciation rates, average utilization, distribution by OS and configuration, durability, uptimes, fault rates and TOC.